

Got less than you bargained for?

If you're buying online from a private seller, the principle of '**buyer beware**' applies.

- Goods have to be how they were described to you by the seller, but the seller doesn't have to disclose any faults
- The seller can't misrepresent goods though – for example claiming something used is brand new

Find out more about how to stay safe when shopping online at

citizensadvice.org.uk/consumer

#ShopAware

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